



**September 2022**

**Shawano Municipal Utilities &  
City of Shawano Public Works Department Newsletter**



122 N Sawyer St  
PO Box 436  
Shawano WI  
54166

(715) 526-3131

**Office Hours:  
Monday-Friday  
7:30am - 4:30pm**

**PAYING YOUR  
SMU BILL**

\*Please include the bottom stub from your bill when making your payment.

\* Consider using our ACH option to pay your SMU bill. You still receive a bill each month and the amount due comes out of your checking or savings account on the due date. Call our office for more information.

**PAY YOUR BILL  
ONLINE**  
It's Free!

MYACCOUNT.CITY  
OFSHAWANO.COM

**SMU Celebrates Public Power Week  
October 2-8**



Shawano Municipal Utilities (SMU) will be celebrating Public Power Week October 2-8, along with more than 2,000 other community-owned, not-for-profit electric utilities that collectively provide electricity to 49 million Americans.

**To highlight our Public Power Week celebration we will be offering a “FREE” Customer Appreciation Drive Through Dinner.**

**Date: Thursday, October 6th**

**Time: 4:00-6:00 p.m.\***

**Where: SMU Office**

**DOOR PRIZES!**

**To pick up your dinner, please enter from E 5th St or E Green Bay St**

**SMU employees will hand you your dinner  
and then exit out to E Green Bay St**

**\*The dinner will be first come, first serve**

“Public Power Week celebrates the reliable, affordable electricity SMU provides to our community,” said SMU general manager Brian Knapp. “Public power puts the people of Shawano first and Public Power Week gives us the chance to emphasize the advantages of locally owned power that supports strong communities.” SMU invites customers to participate in Public Power Week.

**Calendar Art Contest**

SMU will once again have a calendar art contest for children 4K-5<sup>th</sup> grade (living in SMU’s service area) to participate in showing off their talents in coloring pages that will be used in SMU’s 2023 wall calendar and line truck decals. Each winning entry will receive ChamberBucks certificates. There will be 17 winning students one for each calendar month and 5 winners for the truck decals.

***More information and complete contest information will be available in the coming weeks on our website at [www.cityofshawano.com](http://www.cityofshawano.com)***



**Fall Leaf Collection Schedule:  
October 10 – November 18**



Please remember this is a 2-person collection crew. They can only pick up the leaves close to the curb. If the hose misses some leaves the first pass please rake them closer to the curb and they will be collected on the vacuum’s next round. Collection will take place on resident’s normal garbage collection day.

**Starting in September  
Associated Bank IS NO LONGER  
A PAY STATION FOR  
SHAWANO MUNICIPAL UTILITY  
Other Bill Pay Stations:  
Charlies County Market  
Abby Bank**



**GET STARTED WITH MY ACCOUNT**

Now you have the ability to view your energy and water use and pay your bill using our online management tool. Setting up My Account is quick and easy. Follow the steps below.

**Create Your Account**

Go to: [Myaccount.cityofshawano.com](http://Myaccount.cityofshawano.com) and select "create an account." Be sure to use your correct account number and your account name as they appear on your monthly utility bill.

**View & Pay Your Bill**


Securely pay your bill using a credit card or bank account. Even easier, sign up for Auto Pay. See your current and past billing history.

**Manage Your Data**

You will be able to spot trends, track your usage and set alerts.



**Recycling Calendar September 2022**

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		Recycling Week Pick-Up		1	2	3
4	5 	6	7	8	9	10
		Wood/Waste Pick-up				
11	12	13	14	15	16	17
		Recycling Week Pick-Up				
18	19	20	21	22	23	24
		Wood/Waste Pick-up				
25	26	27	28	29	30	
		Recycling Week Pick-Up				

Recycling curbside collection will occur on the weeks highlighted in blue. Please have your carts curbside by 7 a.m.

**HYDRANT FLUSHING**



A regularly scheduled fall hydrant flush will begin the first week of October in Shawano. This may create a disruption of water pressure and discoloration, though water is safe to drink. For questions, call the Department of Public Works 715-526-3512.

**INFORMATION RELATED TO  
LEAD EXCEEDANCE**

As discussed within the letter that was previously sent to City of Shawano residents with the December 2020 utility billing; the City of Shawano found isolated high levels of lead in the drinking water of some homes which can cause serious health problems. For more information and to review a copy of the letter that was sent to residents, please visit our website at [www.cityofshawano.com](http://www.cityofshawano.com) or contact the Department of Public Works at 715-526-3512.