



June 2022

**Shawano Municipal Utilities &
City of Shawano Public Works Department Newsletter**



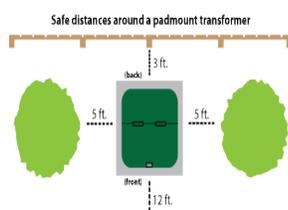
TAKE CARE WHEN LANDSCAPING AROUND ELECTRICAL BOXES

Gee, it sure would be great to camouflage that green metal box in my yard,” you think to yourself while planning your landscaping project.

Wait! That green metal box, called a transformer box, is a vital part of your electric service. Fences, shrubs and trees located too close to these boxes can slow power restoration, make periodic maintenance difficult and create a serious safety hazard. If these items are in the way, SMU crews may have to remove them to gain access. Avoid that situation by taking the time to plan before planting shrubs or installing a fence near a transformer box.



A transformer box is a locked steel cabinet mounted on a concrete pad that contains a securely grounded, energized connection for one or more customers. These transformers are used with underground distribution lines to step down the primary voltage on the line to a lower voltage used in your home.



In order to work safely on these units, SMU crews need at least 12 feet of clearance in front of the transformer (the side that is padlocked). This space is needed to disconnect the power source that is energized. They also need five feet of clearance on the right and left sides and at least three feet of clearance on the back side to perform repairs.

When planning what to plant near the box, consider long decorative grass that can be cut down and will grow back quickly.

Thank you!

Application for Rate Increase Notice to all Electric Customers

This serves as notice that Shawano Municipal Utilities (SMU) applied to the Public Service Commission for a rate increase on May 5, 2022. The reason for the request is that SMU has not been receiving the authorized rate of return of 4.9%. There are no hearings scheduled at this time. Customers may contact the Public Service Commission (PSC) to learn of any new hearing dates or hearing schedule changes. The PSC’s website is <http://psc.wi.gov> and the phone number is 888-816-3831. If the PSC grants the request for a rate increase the effect on the average residential electric customer is an increase of \$7.19 annually, which is an increase of less than 1%. The increase is subject to change pending approval from the PSC.

122 N Sawyer St
PO Box 436
Shawano WI 54166
www.cityofshawano.com
(715) 526-3131
**Office Hours:
Monday-Friday
7:30 am - 4:30 pm**

Paying Your SMU Bill:

- Please include the bottom stub from your bill when making your payment. This will help us credit the correct account and helps our office staff from trying to locate where the payment should be posted.
- * Avoid stapling or taping your check to your payment stub. Staples and tape can damage checks and may be rejected when submitting them for deposit.
- * Consider using the “bank draft” option to pay your SMU bill. You still receive a bill each month and the amount due comes out of your checking or savings account on the due date. No need to write out checks or to remember to make the payment by the due date to avoid late charges. Call our office for more information.

**PAY YOUR BILL
ONLINE!!!**

myaccount.cityofshawano.com

UTILITY POLES



A reminder to all our customers: According to the National Electrical Code, no attachments are to be placed on power poles. This includes any type of structure or billboard.

SMU follows this policy to prevent injury to our line workers who must work on or around the poles. Sharp foreign objects such as staples or nails that remain in the poles can cause injury.

Please use common sense around utility poles and show your appreciation for those who work hard to make sure you have reliable electric service all year. Thank you!

INTERESTING FACTS ABOUT WISCONSIN



- Wisconsin was the 30th state admitted to the union in 1848
- Nearly 21 million gallons of ice cream are consumed by Wisconsinites each year.
- Green Bay is known as the “Toilet Paper Capital” of the world
- Door County, often referred to the “Cape Cod of the Midwest” has 300 miles of shoreline with majestic views
- Ringling Brothers gave their first circus performance in Baraboo in 1884
- Wisconsin is the #1 producer in the US of cheese, cranberries, whey & ginseng root
- Wisconsin Dells has the most waterparks in a single area in the world
- Milwaukee’s Summerfest event is the largest music festival in the world
- The Fox River is one of the few rivers in the nation that runs north
- Wisconsin nicknames are “America’s Dairyland” and “The Badger State”
- Wisconsin has 48 state parks, 4 state recreation areas, 8 state forests and dozens of state trails

Recycling Calendar June 2022

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1 Wood/Waste Pick-up	2	3	4
5	6	7	8 Recycling Week Pick-Up	9	10	11
12	13	14	15 Wood/Waste Pick-up	16	17	18
19	20	21	22 Recycling Week Pick-Up	23	24	25
26	27	28	29 Wood/Waste Pick-up	30		

INFORMATION RELATED TO LEAD EXCEEDANCE

As discussed within the letter that was previously sent to City of Shawano residents with the December 2020 utility billing; the City of Shawano found isolated high levels of lead in the drinking water of some homes which can cause serious health problems.

For more information and to review a copy of the letter that was sent to residents, please visit our website at www.cityofshawano.com or contact the



Shawano Municipal Utilities will be closed Monday, July 4th in observance of Independence Day.

July 4th garbage will be collected on Tuesday, July 5th

Recycling curbside collection will occur on the weeks highlighted in gray.

Please have your carts curbside by 7:00 AM.

For garbage and recycling questions, call 715-526-3512